

Contact Information for Student Loan Service Centres

There are two student loan service centres: one provincial and one federal. Most student aid recipients receive both Alberta and Canada student loans, meaning two separate loans need to be repaid.

Alberta student loans: Student Aid Alberta Service Centre (SAASC)

Toll-free in North America: 1-855-606-2096
TTY for the hearing impaired: 1-855-306-2240

Visit: studentaid.alberta.ca

Services for Students:

- inquire about application status or financial assistance.
- check the status of Alberta student loans and review details of recently received Alberta student loans.
- check loan balances and review loan payment and transaction history.
- process your Alberta student loan payment.
- help you customize your monthly payments or access repayment assistance plans.
- update personal and other contact information.
- access online loan counselling resources.

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Register for SAASC's Online Services to:

- review Alberta student loan information
 - check loan balances, obtain details about new Alberta student loans received
 - update personal contact information
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Canada student loans: National Student Loan Service Centre (NSLSC)

Toll-free in North America: 1-888-815-4514
TTY for the hearing impaired: 1-888-815-4556

Visit: canada.ca/student-financial-assistance

Services for Students:

- check the status of Canada student loans and review details of recently received Canada student loans.
- check loan balances and review loan payment and transaction history.
- update personal and other contact information.
- customize your repayment: fill out a request form to increase or decrease your monthly payment.
- get repayment assistance: if you qualify for periods of repayment assistance, the government will help make payments toward your loan. You could be approved to receive interest and/or principal repayment assistance.
- NSLSC toolbox: tools and resources to help you manage your student loan.

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Register for NSLSC's Online Services to:

- review Canada student loan information
 - check loan balances, obtain details about new Canada student loans received
 - apply online for the Repayment Assistance Plan (RAP)
 - update personal contact information
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